Store Closing FAQs

What is the last day the store will be open?

The last full day the store will be open is March 30, 2019. We will continue our current store hours.

What about classes and crops that are scheduled?

All events currently on the store calendar including classes, crops and events will be held as scheduled.

Are Gift Certificates and Store Credits still good to use?

All Gift Certificates and Store Credits (Rummage Sale / Loyalty Royalties / Misc. Credits) will be valid to use until March 30, 2019. After that date all Gift Certificates and Store Credits will be void. Gift Certificates will no longer be available to purchase after January 31, 2019.

How long will Loyalty Royalty credits be able to be earned?

Customers will be able to continue earning Loyalty Royalty Credits through February 28, 2019.

Will there be any special sales or discounts before the store closes?

The month of February will have some product line sales announced. Inventory reduction and Clearance sales will be held mid-February through March and will be announced at that time. Beginning February 15th, 2019 all sales will be final and no returns will be accepted.

Can I still Special Order products?

We will gladly Special Order most products available from our distributor through February 28th, 2019. After that time we will no longer be taking Special Orders.

Will newly released products be available in the store?

Only a few selected items released at Creativation will be brought into the store. We are more than willing to Special Order most products if they are available from our distributor.

Disclaimer – some of the dates listed above may be subject to change.